Producer21

Toon Boom
Producer 21
Upgrade Notes

Legal Notices

Toon Boom Animation Inc.
4200 Saint-Laurent, Suite 1020
Montreal, Quebec, Canada
H2W 2R2

Tel: +1 514 278 8666
Fax: +1 514 278 2666

toonboom.com

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Publication Date

08-24-2021

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Contents

Producer 21.0 Upgrade Notes: Studio/Cloud

Prerequisites for Studio version

- If you are using Virtual Box, please ensure that you are using the latest version: https://www.virtualbox.org/

- To obtain a link to download the latest Producer version please contact at support@toonboom.com.

- If you are using an alternative to virtual box, please contact support team to provide the download file that matches your virtualization platform.

- Setup secure remote access (Teamviewer).

- If your assets are hosted outside the virtual machine, make sure the asset folder is available during update (producer_shared).

- If you are using an SSL certificate, please check its validity to continue secure communication.

Steps to follow after update

For all users

- If you are already logged in to Producer, make sure to log out and log in again.

- A hard refresh of Producer in your browser is recommended:

    - Windows: Press Ctrl + F5 on your keyboard.

    - macOS: Press Cmd + Shift + R on your keyboard.

- In the toolbar, click the user icon and select "Downloads and Resources" to download and replace the Harmony scripts.

    - Extract Harmony Scripts: *TB_Producer_Snapshot (.zip)*

    - Replace Harmony Scripts (Please see *Replace Harmony Scripts*)

For Administrator/Advanced users

- In the toolbar, click the user icon and select "Downloads and Resources" to download and replace your version of Producer Link.

    - Before installing the new version of Producer Link, log out and uninstall the previous version.

Replace Harmony Scripts

- In the toolbar, click the user icon and select "Downloads and Resources" to download and replace the Harmony scripts.

- The dialog box appears.

- Click *"TB_Producer_Snapshot (.zip)"*

    - If it fails to download, right-click and select "Open in a new tab".

- Once downloaded, you will need to extract the .zip package and copy all the contained files and paste at the location below in order to replace your previous script files.

- When using Harmony Standalone, user scripts are stored at the following location:

    - Windows: *C:\Users\[username]\AppData\Roaming\Toon Boom Animation\Toon Boom Harmony Premium\[harmony version]-scripts*

    - macOS: *Users/[username]/Library/Preferences/Toon Boom Animation/Toon Boom Harmony Premium/[harmony version]-scripts*

- When using Harmony Server, user scripts are stored at the following location:

    - **User**: */USA_DB/users/[username]/Harmony Premium/[harmony version]-scripts*

    - **Job:** */USA_DB/jobs/[job_name]*

    - **Environment:** */USA_DB/environments/[environment name]*

    - **Global:** */USA_DB/scripts*

        - Replace the old script files.

        - Configure the buttons in the Harmony toolbar to use the updated scripts.

        - It is recommended to log out from the Harmony script dialog window and log in again in order to prevent errors.